

Committee(s): Planning and transportation committee – For Information	Dated: 05 July 2024
Subject: Public Lift & Escalator Report	Public
Which outcomes in the City Corporation’s Corporate Plan does this proposal aim to impact directly?	Shape outstanding Environments – Our spaces are secure, resilient, and well-maintained
Does this proposal require extra revenue and/or capital spending?	N
If so, how much?	n/a
What is the source of Funding?	n/a
Has this Funding Source been agreed with the Chamberlain’s Department?	
Report of: City Surveyor	For Information
Report author: Matt Baker – Head of Facilities Management	

Summary

This report outlines the availability and performance of publicly accessible lifts and escalators monitored and maintained by City Surveyor’s, in the reporting period 02 May 2024 to 04 July 2024. The reporting period is driven by the committee meeting cycle and the associated reporting deadlines.

In this reporting period, publicly accessible lifts and escalators were available for **94%** of the time.

A detailed summary of individual lifts/escalators performance is provided within this report along with the associated actions being undertaken to improve availability where applicable.

Main Report

1. There are 16 public lifts/escalators in the City of London portfolio, which are monitored and maintained by City Surveyor’s. Table 1.0 provides a breakdown of availability during the reporting period and the availability over the previous 12 months.

Table 1.0

Asset Reference	Name	Availability in last reporting period	12 Month Availability	Trend
SC6458959	London Wall Up Escalator	100.00%	75.00%	↑
SC6458958	London Wall Down Escalator	100.00%	77.00%	↑
SC6458962	Tower Place Public Lift	100.00%	99.00%	↑
SC6458963	Tower Place Scenic Lift	100.00%	99.00%	↑
SC6458964	London Wall East	100.00%	75.17%	↑
SC6458967	Little Britain	100.00%	85.00%	↑
SC6458965	London Wall West	97.00%	83.05%	↑
SC6459244	Glass South Tower	97.00%	77.90%	↓
SC6459146	Speed House Glass/Public Lift	95.00%	98.76%	↓
SC6462850	33 King William Street	93.00%	44.00%	↑
SC6458969	Pilgrim Street Lift	92.00%	96.64%	↑
SC6462771	Blackfriars Bridge	90.00%	81.50%	↑
CL24	Duchess Walk Public Lift	81.00%	90.56%	↓
SC6458968	Moor House	80.00%	92.93%	↓
SC6458970	Wood Street Public Lift	79.00%	87.16%	↑

2. Pilgrim Street, Moor House and Wood St Public Lift downtime was due to insurance inspections being conducted and the completion of any associated fault rectifications.
3. Blackfriars Bridge downtime due to a fault caused by debris within door tracks which has now been rectified.
4. Duchess Walk lift downtime was caused as a result of water ingress into the lift shaft which required pumping out.
5. The fault at 33 King William Street requiring a specialist contractor and a part on a 6-week lead time (reported during the last reporting period) is now rectified.
6. It is worth noting that the industry continues to face significant challenges in the availability of and lead times on parts ordered. Previously “off the shelf” items are now on reasonably long lead times.
7. Table 3.0 categorises the causes of faults/outages in this reporting period.

Table 3.0

Category	No of call outs
External/Environmental factors	1
Equipment faults/failure	3
Planned Insurance Inspections	3
Planned Repairs	0
Resets following emergency button press or safety sensor activation	5
Damage/misuse/vandalism	0
Autodialler faults	0
Total	12

8. Table 4.0 categorises the causes of faults/outages over the last 12 months.

Table 4.0

Category	No of call outs
External/Environmental factors	21
Equipment faults/failure	163
Planned Insurance Inspections	24
Planned Repairs	27
Resets following emergency button press or safety stop equipment activation	18
Damage/misuse/vandalism	26
Autodialler faults	6

9. Projects. Table 5.0 summarises planned projects with approved funding that will support the ongoing improvement in lift & escalator availability.

Table 5.0

Lift/Escalator	Project	Status	Expected Completion
Glass South Tower	Lift Car Upgrade	In Progress	TBC